

Dear Customer,

IKARUS Security Software GmbH would like to inform you about very important major changes for the IKARUS managed service **my.mailwall**. On Saturday, 22th of August, IKARUS has fulfilled the required steps using PI IP addresses (PI = provider independent). This will significantly increase the availability of the managed service **IKARUS my.mailwall**.

Please provide your systems with the following changes as soon as possible. The very last day of using the old IP-addresses will be **September, the 15th 2009**. IKARUS Security Software will operate the managed service with the old and the new IP addresses till this point of time.

Please adapt your firewall and mail-server configuration with the new DNS names. We also recommend using only DNS names, if your systems support this!

Major changes for using **IKARUS my.mailwall**:

- From **September, the 1st 2009**, **IKARUS my.mailwall** will deliver emails to your mail-system with the address:
NEW: isc-relay.mymailwall.com 91.212.136.4
OLD: scanlab01.mymailwall.at, scanlab02.mymailwall.at

- If you use **IKARUS my.mailwall** as your major mail-relay, please change the existing entry to:
NEW: relay.mymailwall.com
OLD: outgoing-relay.mymailwall.at

- Additionally you can change the MX record of your email domains. That's not mandatory and IKARUS will adapt the "old" DNS names with the new IP addresses on time.
NEW: mx.mymailwall.com
OLD: scanlab01.mymailwall.at, scanlab02.mymailwall.at

You can reach us with questions regarding the IP address changes through a special supported email-address support.newip@ikarus.at .

We try to make our managed services unique for you.

Kind regards,

The IKARUS Security Software GmbH Team